

End of the Line

Preparing for the end of analogue (PSTN) phone and broadband services in the UK



The Challenge

By 2025, all telecoms services in the UK that rely on traditional analogue (PSTN) copper phone lines will be declared 'End-of-Life' and will be officially ceased.

These services include:

- Analogue phone lines
- ADSL & FTTC ('superfast') broadband connections
- ISDN phone lines
- Other - e.g: analogue fax & alarms lines

Different parts of the UK will experience a different 'Stop-Sell' date for all these services, up to two years in advance of the service officially reaching 'End-of-Life.'

This is all part of the national roll-out of 'ultrafast' fibre-to-the-premises (FTTP) broadband to around fifteen million homes and businesses, which will rely on fibre-optic cabling for the entire run from the exchange.

What should I do to prepare?

- ✓ First, assess exactly what analogue phone line services your business or organisation still uses.
- ✓ Check with Lineal or Openreach whether your area is part of a published FTTP roll-out in the near future.
- ✓ A number of telecoms providers are using the retiring of PSTN to drive sales – but it's important for businesses to scrutinise whether these services still use PSTN-dependant broadband & to check contract lengths.
- ✓ Consider whether your business phone system should move to a cloud-hosted VOIP system, a SIP service, or go fully-mobile.
- ✓ Ask Lineal for help! Email: hello@lineal.co.uk

Analogue (PSTN) Phone Line End of Life



